



Insight Agent Pro Newsletter

Semester 1: Highlights & Recap

July 2026

We've started 2026 with strong momentum across our teams, building on a shared commitment to continuous improvement and innovation. As strategies move from plans to practice, we're seeing real progress in how work gets done across the organization.

This issue highlights tangible improvements and expanded capabilities—focused on simplifying work, improving decisions, and supporting excellence across the enterprise—while reinforcing our collective role in enabling quality, compliance, and reliable supply for patients worldwide.



Mike Warrington
Senior Director,
Digital Solution Transformations

West Coast is Now Operating at 100% Capacity



Strategic expansion
strengthens West
Coast distribution



Fully Onboarded for
Compliance Guidelines



*v6 Hypercare
Support Completed*

End-to-end
Flows enabled



Faster response to market demand and
improved delivery performance.

BY THE NUMBERS

\$1.7M

Saved
During 1Q26

91%

Daily Adoption
74k v5 users

A-

NPS: 58 +/- 2.7
as of Mar 31



IN THIS ISSUE:

Planning	Scheduling	Achievements	Success Metrics
Smarter Planning, Sharper Insights: What's Changing	The Upgrades Powering the Next Era of Scheduling	New Deployment Updates and Achievements You'll Want to See	How We're Raising the Bar on Readiness
Partnership Highlight		Colleague Spotlight	
 Behind every successful delivery is a relationship built on trust and teamwork. Our partnership with Babrou Inc. highlights the collaboration and shared commitment for our ongoing efforts and future progress.		 Read our spotlight on Jane Gegrandes, whose efforts play an important role in enabling progress across our work. Through her focus and follow-through, Jane helps turn priorities into action and supports our shared goals.	



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Leading Innovation and Delivering Value